



Multi-Agency Event
Tuesday 7th November 2006
9.45am – 5.00pm
Athena, Yeoman Street, Leicester

Results-Based Accountability
with Mark Friedman, USA

Results-Based Accountability (RBA) is a disciplined way of thinking and taking action that public services and communities can use to improve the lives of children, families and the community as a whole. "Results accountability for populations can not be assigned to any one individual, organisation or level of government. The whole community, public and private sectors, must share responsibility for results."



This event, jointly hosted by the Regional Learning Partnership, Government Office East and The NYA will be a whole day seminar on RBA with Mark Friedman, Director of the Fiscal Policies Studies Institute, Santa Fe. Mark's visit to the East Midlands is part of a tour of the country being sponsored by central government. ***This seminar is a rare opportunity to work alongside one of the most prominent people in the development of policy today.*** Mark is very influential in US policy making circles and his work has shaped the fundamental approach to the thinking behind Every Child Matters and Youth Matters. The seminar will be entertaining, relevant and very practical.

Mark's work focuses on policy and financial technical assistance to states, counties, cities, school districts and communities involved in family and children's service system reform. Mark's leading-edge methods are being adopted by various local authorities and organisations in England. They rate them very highly as a simple, but not simplistic, practical tool, which leads to good outcomes for young people, children and communities. It can create a common agenda across agencies and it clarifies priorities. This tool can be adapted to fit the unique needs and circumstances of different services and settings.

General information on RBA can be found at www.resultsaccountability.com

We acknowledge with gratitude the support of the DfES and I&DeA to this event

Who should attend?

This unique opportunity is offered to strategic and senior managers, who are committed to achieving good outcomes for children, young people and communities and to making the best use of resources available. They will be from the East Midlands Region, the East Region and from youth work services across England. Officers responsible for planning, finance, partnership working and quality assurance systems are also most welcome.

We are encouraging three or more delegates from each local authority area to attend so they can work together in the afternoon to maximize impact on their return. The managers of youth work will also work together in the afternoon.

Objectives for the day

By the end of the seminar you will:

- Understand the RBA model and how it could be of use to you and your organisation
- Know how to start using it having practised it
- Have shared views with colleagues on its value

What is offered on the day?

A packed one day seminar involving dynamic and entertaining input followed by practical work using materials brought by the participants. In the morning session, participants will get a full presentation of the framework, including:

- How to establish results and indicators of wellbeing for children, families and communities
- How to use results to drive decision making and budgeting
- How to identify performance measures for programmes, agencies and service systems
- How to use performance measures to improve performance
- How programme accountability links to cross community efforts

In the afternoon, participants will apply these concepts to real work in a 'Turn the curve' exercise. Participants will receive the pack of materials.

Outline Programme

9.45	Refreshments
10.00	Registration
10.30	Results and performance accountability
12:30	Lunch
1.30	AM session continued
2.30	Break
2.45	Turn the curve exercise (either population results or programme performance)
4.45	Next steps and conclusions
5.00	Depart

Cost

There is a charge of £70 per delegate. This covers the seminar, the pack, refreshments and lunch. There will be up to 20 places available at £40 for delegates from voluntary sector organizations on a first come first served basis. Car parking is available in the NCP car park nearby at a special price of £3.50 per day.

Enquiries and booking

The NYA are handling bookings for this event. Please call Sara Dickinson, Events Coordinator on 0116 242 7501 with any enquiries. **For booking, please complete a hard copy of the attached form and return it by Tuesday 17 October 2006, together with payment, to Sara Dickinson at The National Youth Agency. Fax 0116 242 7502 or email sarad@nya.org.uk.**

**Results-Based Accountability (RBA)
BOOKING FORM**

**Athena, Leicester
Tuesday 7 November 2006**

Name

Post held.....

Authority/Organisation.....

Address.....
.....

Postcode..... Tel.....

Fax..... E-mail.....

Dietary Requirements:

Access\other requirements: Please indicate any particular access or any other requirements that you have (e.g. disabled access, large print, hearing loop, signer, etc.):
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PAYMENT (please tick appropriate boxes)

I enclose a cheque (made payable to The National Youth Agency) for £70.00 statutory rate and £40.00 voluntary rate

I wish to be invoiced for £70.00 statutory rate and £40.00 Voluntary rate. (Please enclose official order)

TERMS AND CONDITIONS

Reservations cannot be accepted by telephone. The agency cannot be held responsible for the non-arrival of registration information. Booking forms are not individually acknowledged; you will however be notified if a place is not available. If you have not heard from us within 7 days prior to the conference, please contact the conference office. If, for any reason participants are unable to attend they should let Sara Dickinson at the National Youth Agency know immediately in order that places can be filled from a reserve list.

CANCELLATIONS

Written notice of cancellations will be accepted up to Tuesday 17 October 2006. Prior to this date the conference fee will be reimbursed less a 25% administration charge. (After this date no refunds available otherwise unless at the discretion of the Agency) **Substitutions may be made at any time. Please notify us of the change.**

**Please return this form together with payment or official order no later than
Tuesday 17 October 2006, to: Sara Dickinson, Events Co-ordinator at
The National Youth Agency, Eastgate House, 19-23 Humberstone Road, Leicester LE5 3GJ.
Tel: 0116.242.7501. Fax: 0116.242.7502**

***NB – PLACES ARE LIMITED AND BOOKINGS WILL BE TAKEN IN DATE ORDER.
EARLY BOOKING IS RECOMMENDED.***

The Agency may take photographs and video footage of its events for publicity purposes. If you object to appearing in these please tick this box.

The information supplied on this form will be retained by The NYA on a database. The NYA will compile a paper delegate list of names and organisations to be distributed at conferences/seminars. Participants may be contacted by letter or email with details of future events and publications organized or promoted by NYA which may be of interest to you. If you do not wish to receive further information please tick this box.